

Technical Update Briefing - Dynamics 365 Commerce - Functional

Technical Update Briefing

Duration: 1 Days [Remote]

Difficulty Level: 100 - Basic

Description

A Dynamics 365 Commerce Functional Update Briefing is a comprehensive session designed to provide participants with the latest updates and enhancements in Dynamics 365 Commerce.

This workshop focuses on imparting knowledge about new functionalities, improvements in operations, and key impact on commerce processes. Participants will learn about the integration capabilities that streamline engaging customers across retail channels, digital commerce and modernizing retail stores and more. Additionally, the briefing covers updates related to the existing and new AI capabilities which allow to gain insights, guidance and improve overall efficiency.

This briefing is essential for professionals looking to stay ahead in the rapidly evolving landscape of supply chain management by utilizing the most current features of Dynamics 365 Supply Chain Management.

Objectives

- Frequent education on the key impact of proactive and changing release update enhancements.
- Awareness of how regular updates and optimizations to the Dynamics 365 Commerce capabilities can result in changes affecting the current service setup of the organization.
- Providing clarity that the new feature enhancements continuously drive and deliver a more stable and optimized Dynamics 365 Commerce solution to the organization with room to further evolve.

Outcomes

Gain knowledge of latest feature enhancements, feature updates/changes, rollout timelines and further product development roadmap information.

Methodology

Learn by example

Participate in group discussions and learn from presentations and demonstrations.

Scope

This workshop provides an overview of the functional updates made to Dynamics 365 Commerce

Agenda

Agenda for the Dynamics 365 Commerce Functional Update Briefing:

- Welcome & Introduction
- Feature Overview (Digital Commerce, Omnichannel Commerce, Store Commerce, Intelligent Order Management, Copilot and AI Innovations)
- Knowledge Transfer
- Q&A Session
- Closing Remarks

Delivery Outline

Requirements

Participants

Commerce Leads, Solutions architects, Business Analyst Leads

Delivery Requirements

The pre-requisites that allow candidates to inherit the most value from this course are (but not required):

- Knowledge of general commerce principles and procedures.
- General knowledge of Commerce processes related.
- Prior working experience and knowledge of ERP solutions related to Commerce.

Education

Day 1	Module 1. Highlights Presentation	<ul style="list-style-type: none">▪ Brief highlights session from the latest release wave(s)▪ Brief highlights session of the short-and long-term roadmap of Dynamics Commerce capabilities and features.
	Module 2: Knowledge Transfer Session	<ul style="list-style-type: none">▪ A deeper dive knowledge transfer session related to new feature enhancement releases and updates via presentation demos
	Module 3: Group Q&A Session	<ul style="list-style-type: none">▪ Interactive group Q&A session related to these new features/updates and development road map▪ Follow up / takeaways discussion

Note: Advanced lessons can be replaced with any other lessons.

For more information: Please contact your Microsoft Representative for more details.