

WorkshopPLUS – Power Platform - Copilot Studio

WorkshopPLUS

Duration: 1 Day [Remote / Onsite]

Difficulty Level: 200 - Intermediate

Description

This offering is designed to provide you with the knowledge to understand the key capabilities and functionalities of Microsoft Copilot studio, a low-code tool to customize existing Microsoft Copilots and build standalone copilots. It brings together a set of powerful conversational capabilities from custom GPTs, generative AI plugins, and manual topics. You can customize existing Microsoft Copilots with your own enterprise scenarios, build, test, and publish standalone copilots and custom GPTs and manage and secure your customizations and standalone copilots with the right access, data, user controls, and analytics.

Objectives

- Identify the capabilities of Microsoft Copilot studio.
- Plan your first Copilot.
- Create your first Copilot using Microsoft Copilot studio.
- Authoring 101: writing in unified authoring.
- Build Power Automate flows for Copilot

Outcomes

Copilot Studio is built on the foundations of leading conversational AI technologies including Power Virtual Agents and is interoperable with Azure AI Studio and more, offering the following outcomes

- Enable greater control and efficiency by authoring responses to predictable scenarios within Copilot
- Incorporate your data and plugins for engaging interactions in the places that matter the most.

Methodology

Learn by example

Participate in group discussions and learn from presentations and demonstrations.

Hands-on

- Use a ready environment for a hands-on experience
- Access to resources and labs for up to six months after the workshop

Scope

This offering is scoped for Copilot studio, creating new Copilots and extending the capabilities of existing Copilots.

Delivery Outline

Activate - Dynamics 365 Customer Engagement: Sales Insights

Description	This offering will help you to learn about Microsoft Copilot studio and how it can help you create new Copilots leveraging latest and greatest of GenAI as well as customize existing Copilots.
Duration and Level	<ul style="list-style-type: none">• 1 Day• Level 200
Detailed Agenda	<ul style="list-style-type: none">• What is Conversational AI? Introductory Presentation• Access your tenant and preview access• Plan your copilot using the planning template from the Bot Building Playbook• Create your first topic, test and publish your Copilot• Author Copilots using the latest features in Copilot Studio• Build Power Automate flows for your Copilot
Participants	<ul style="list-style-type: none">• Microsoft Admins or Managers in charge of set up and configuration of Copilot Studio• Business and Technical users, super users, Technical / Solution architects, business analysts.
Skill Requirements	<ul style="list-style-type: none">• Basic experience in navigation and record creation• Experience with using Microsoft applications
Delivery Requirements	<ul style="list-style-type: none">• Computer with Windows 10 or later, audio equipment, internet access and at least 1 Mbps bandwidth per participant• Microsoft Teams for remote deliveries• A modern browser capable of rendering web sites that use current web standards• Completion of trial environment set up with Copilot studio provisioned as explained in set up document prior to Workshop• Environment available and ready to complete POC agreed upon by Microsoft Architect and customer