



Solution Review for Dynamics 365 Finance and Supply Chain Management

Proactive Operations Program | 1 - 5 Days | Remote or Onsite | Level 300 - Advanced

Description

The Solution Review engagement is a review of your deployed Dynamics 365 solution with a focus on understanding the key functional and technical solution areas where optimization is needed, or differences exist between business processes and application functionality. We will review your deployed solution through operational interviews and technical analysis. Optimization recommendations will be provided for prioritized solution scenarios to help improve the health of your solution and enhance the overall value Dynamics 365 brings to your business.

NOTE: This service requires a scoping call to ensure that the delivery aligns with the customer's needs.

Objectives

- Understand the prioritized usage scenarios within the Dynamics 365 solution.
- Highlight opportunities for optimization based on best practices.
- Map optimizations against business objectives and organization priorities.

Outcomes

- The key outcome for this engagement is a roadmap for Dynamics 365 solution optimization and improved business value.

Methodology

Ramp up - Review your current solution architecture to define the context for improvement.

Evaluate and learn - Identify and evaluate any opportunities for improvement and optimization.

Plan and implement - Align any solution improvement recommendations to the business objectives and business priorities. Deliver a customized roadmap for improved solution health and business value.

Agenda

- Introduction
- Review your deployed solution architecture.
- Discuss any possible optimizations.
- Map optimizations against business objectives and priorities for your solution.
- Implement the scoped recommendations.
- Close out and plan for the next steps.