Dynamics 365 for Finance and Operations: Performance Review

Proactive Operations Program

Duration: 5 Days [Remote]
Difficulty Level: 300 - Advanced

Description

This offering conducts a detailed performance review of your Microsoft Dynamics 365 for Finance and Operations Performance in your environment and will take steps to optimize the performance of the application. You can use this proactive service to plan for any future increase in the number of users or volume of transactions.

Also, you can use this service to identify and address bottlenecks that cause poor performance. The engineer will help to identify any issues in your system and then provide recommendations on how best to improve performance.

Finally, the engineer will walk through with you a detailed report and explain any uncovered performance issues.

Objectives

- Learn how to remediate performance issues
- Study performance best practices

Outcomes

Identify the root cause of issues and receive guidance on how to improve performance.

Methodology

Review and analysis

A Microsoft engineer will review performance, perform an analysis to identify risk areas, provide knowledge transfer of the findings from their review, and help you to understand how to remediate any issues.

Develop a plan

A Microsoft engineer will document any performance issues and then offer recommendations for improving the system performance.

Scope

This service is scoped to review performance for Finance and Operations apps in Dynamics 365.

Agenda

Day 1-5
- Data collection
- Review and analysis
- Knowledge Transfer and Close-out

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Delivery Outline

Requirements	
Participants ▪ Application and/or system administrator, Business Analyst with knowledge of application performance **Skill Requirements** ▪ Basic knowledge of the Dynamics 365 Finance and Operations administration **Time Commitment** ▪ Five full-day engagement with relevant roles	**Delivery Requirements** ▪ Access to Dynamics lifecycle services project

Knowledge Transfer and Implementation		
Scoping	Welcome Call	▪ Scoping call to run through the prerequisites of the engagement and engagement structure
Day 1-5	Data collection	▪ Collect telemetry and/or configuration data. This might include telemetry data, query and index details, application configurations, or application traces.
Day 1-5	Review and analysis	▪ Engineer will perform analysis to identify performance issues. The engineer might recommend resolutions such as making changes to application configurations, SQL index changes, changes to how the application is customized, proposed hotfixes, or changes to how the application integrates with other applications. Some resolutions may have a functionality versus performance tradeoff that needs to be discussed and considered
Day 1-5	Knowledge transfer and close-out	▪ Share the findings as a result of performance review and help you to understand how to remediate them

For more information: Please contact your Microsoft Representative for more details.

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