

Technical Update Briefing - Release Wave for Dynamics 365 and Power Platform

Technical Update Briefing

Duration: 1 day [Remote / Onsite]

Difficulty Level: 100 - Basic

Description

This technical briefing is designed to address the need for a detailed review of upcoming previews and features for the [semi-annual Release Waves](#) of Dynamics 365 and Power Platform. This service provides an opportunity for planning and analysis of new features that can positively impact key business applications.

The audience is open to administrators, power users, and business managers who ideally have familiarity with the Power Platform ecosystem.

This service is recommended to be scheduled during the Wave 1 timeframe (February – April) or the Wave 2 timeframe (July – October).

Objectives

- Review upcoming key previews and features for Release Wave of Dynamics 365 and Power Platform.
- Review Early Access features that can be tested before General Availability.
- Examine the key dates regarding the Release Wave.
- Understand the available options for update channels.

Outcomes

Stay up to date of the update channel process for operations knowledge. Ensure awareness of latest upcoming features that can impact key business processes and projects across your organization. Get the most value out of the investment into Power Platform and Dynamics 365. Enable end-users with the most recent capabilities of Power Platform.

Methodology

Learn by example

Participate in group discussions and learn from presentations and demonstrations.

Scope

This semi-annual offering is scoped for Dynamics 365 and Power Platform features as documented in Release Wave documentation.

- Sales and Copilot
- Customer Service
- Customer Insights (Marketing)
- Power Platform
- Dataverse
- Field Service
- Project Operations
- Other key announcements

Agenda

Stage 1 (1-3 Hours)

- Presentation
- Q&A

Stage 2 (1-3 Hours)

- Post-Delivery follow-ups
(performed by Engineer remotely)

Delivery Outline

Requirements	
Participants <ul style="list-style-type: none">Administrators, Power Users, and business managers. Skill Requirements <ul style="list-style-type: none">Recommended but not required: familiarity with Dynamics 365 and Power Platform ecosystem.	Time Commitment <ul style="list-style-type: none">1 to 3 hours for presentation and discussion, as determined by scoping call. Delivery Requirements <ul style="list-style-type: none">Microsoft Teams for remote meeting participation.

Education

Module 1: Release Wave Milestones

- Key Dates and Milestones
- Deployment schedule
- Understanding Release Plans
- Planning for Release Waves
- App Release Channel options

Module 2: Early Access Features

- Understand Early Access Features
- Key Early Access Features explained

Module 3: Release Wave Features and Updates

- Instructor-guided review of key features and updates

Products covered:

Products covered during this delivery will include Early Access Features, Dynamics 365 Sales, Dynamics 365 Customer Service, Customer Insights, Power Platform, Dataverse, Copilot, and other key announcements.

Areas not covered include Dynamics 365 Finance, Supply Chain, Commerce, Business Central, and other industry solutions.

Further details regarding scope will be covered in a pre-delivery scoping call.

For more information: Please contact your Microsoft Representative for more details.