Dynamics 365 Copilot Adoption Acceleration

Adoption Services | 3 or 5 Days | Remote / Onsite | 300 - Advanced

Description

Dynamics 365 Copilot Adoption Acceleration is a transformative workshop designed to fast-track organizations in leveraging the full potential of Dynamics 365 Copilot. Through this program, participants gain insights into best practices and strategies for integrating AI-powered solutions into their business processes. The workshop focuses on enhancing user adoption and maximizing the benefits of Dynamics 365 Copilot features, such as personalized customer engagement and streamlined operations. Participants will learn through a mix of theoretical knowledge and practical exercises, aimed at equipping them with the skills to drive efficiency and innovation within their organizations. This acceleration program is ideal for teams looking to quickly adapt to and capitalize on the capabilities of Dynamics 365 Copilot.

Objectives

- Understand common Dynamics 365 Copilot use-cases
- Accelerating user adoption
- Prioritized adoption backlog for Dynamics 365 Copilot

Outcomes

- Backlog of adoption opportunities
- Executed adoption sprint
- Framework for agile change management

Scope

Participants will engage in an interactive workshop to collaboratively accelerate the adoption of Dynamics 365 Copilot.

Understanding Dynamics 365 Copilot

- Overview of Dynamics 365 Copilot
- Common use-cases of Dynamics 365 Copilot
- Discuss Dynamics 365 Copilot adoption approach for your organization

Sprint Planning

- Prioritize adoption opportunities and determine scope for the workshop sprint
- Create sprint plan and tasking

Sprint Execution: Working Sessions

- Execute the sprint plan and measure results

Agenda

Agenda for the Dynamics 365 Copilot Adoption Acceleration :

- Review progress, collect feedback and adjust as needed for future sprint(s)
- Evaluate lessons learned and plan nexts steps for your adoption journey

Delivery Outline

Agenda for Dynamics 365 Copilot Adoption Acceleration. Note that this workshop can be delivered as 3 Days of 5 Days:

- **Day 1** Welcome & Introduction
- **Day 1** Dynamics 365 Copilot Overview
- **Day 1** Sprint Planning
- **Day 2-4** Sprint Execution
- **Day 3 or Day 5** Sprint Review: Closeout

Who Should Attend

- Dynamics 365 Copilot Adoption Lead
- Business Process Analyst
- IT Infrastructure Specialist
- Change Management Coordinator
- End-User Training Facilitator

Time Commitment

- Four to six hours each day directly working with a Microsoft Cloud Solution Architect, based on the definition during the engagement scoping. It is recommended to attend the entire engagement.
- This may require additional working sessions amongst your team to ensure completion of defined tasks .

Pre-Requisites

- Existing Dynamics 365 Copilot deployment and adoption strategy
- Identified areas or opportunities to optimize current adoption strategy