

# WorkshopPLUS - Power Platform - Model-Driven Apps for Administrators



## WorkshopPLUS

**Duration:** 1 Day [ Remote | Onsite ]

**Difficulty Level:** 300 - Advanced

### Description

This service is designed to provide administrators with the essential skills to manage and optimize model-driven apps within Power Platform. The workshop provides hands-on experience and practical insights into customizing and configuring apps, managing data, ensuring user security, integrating with other services, and maintaining app performance. Ideal for administrators responsible for model-driven apps, this workshop enhances participants knowledge and confidence to improve app functionality and user satisfaction in real-world scenarios.

### Objectives

- Understand Dataverse environments and updates.
- Learn foundational concepts of Dataverse security model and role-based security.
- Master reliable methods to administer model-driven apps and Dataverse successfully.
- Discover how to achieve optimal functionality from your environment.

### Outcomes

- Gain a deeper understanding of how to administer and maintain model-driven apps and Dataverse, including Dynamics 365 apps.

### Methodology

#### Learn by example

- Participate in group discussions and learn from presentations and demonstrations.

#### Hands-on

- Use a ready environment for a hands-on experience.

### Scope

- This offering is scoped to cover key components and features of the Dataverse platform and model-driven apps.

### Agenda

#### Day 1

- Environments administration and admin portal
- Security model deep dive
- Introduction to administration tasks automation
- Data management
- Dataverse analytics

# Delivery Outline

## Requirements

### Participants

- Participants that have some experience with model-driven apps and Power Platform.

### Skill Requirements

- Experience with Office 365 admin center.
- Experience with Office 2016 or later.

### Time Commitment

- One full-day engagement with relevant roles.

## Education

### Environments Administration and Admin Portal

- Environment Administration
- Model-Driven (Dynamics 365) apps
- Multi-Geo Tenants
- Updates

### Users and Security Model

- Business Units, Security Roles, and Teams
- Create User and Assign License (Lab)
- Configure Access Teams (Lab)
- Field Level Security (Lab) and Hierarchy Security

### Introduction to Administration Tasks automation

- Admin connectors overview
- Dataverse administrative actions overview

### Data Management

- Auditing
- Duplicate Detection (Lab)
- Data Import (Lab)
- Bulk Record Deletion (Lab)
- Long-term data retention
- Azure Synapse link for Dataverse

### Dataverse Analytics

- Overview Dataverse Analytics in Power Platform Admin center

***If you are interested in this engagement for your organization, contact your Microsoft Account Representative.***