Business Solution Accelerator

Take advantage of next-generation AI to transform every business process

Maximize the benefits of generative AI for your organization. Engage with Microsoft experts to accelerate innovation and business process transformation using Copilot and Agents.

👁 Business focus

Deliver value with Copilot and Agents

Accelerate digital transformation to remain competitive. Combine the power of generative AI with your business data to automate, create, and communicate in the flow of work. Embed advanced AI capabilities across your organization, upskill your teams, and optimize business processes and employee productivity to deliver business value and achieve your organization's objectives.

📜 Drive outcomes

Your priorities

Accelerate digital transformation to remain competitive and move forward with AI technology.

Develop expertise with Copilot and Agents in Dynamics 365 and building Agents with Copilot Studio to increase productivity and streamline your processes.

Extend the value of Copilot using Copilot Studio and Agents to deliver additional business value for your prioritized scenarios.

Outcomes we deliver

Guidance and assistance on the identification of priority scenarios and recommended practices for the security, governance, deployment and adoption of Copilot and Agent solutions.

Empowerment of IT pros and Business Decision Makers through immersive experiences, hands-on exercises, and knowledge transfer sessions.

Accelerated innovation with side-by-side assistance to design, pilot and deploy Copilot and Agent solutions to transform your business processes.

Overview of services

Description of services that can be included in your Designated Engineering package

Your Microsoft Lead Architect will assess your organization's business and technology goals and design a specific package of services tailored to your needs.

Define your solution

AI Agent Immersion

Explore the transformative potential of AI agentic solutions. Learn the strategic value of Microsoft's AI Agent stack and discover high-impact use cases to deliver measurable business outcomes within your organization.

AI Agent Workshop

Learn more about the Agent landscape, including the different Agent types and maker experiences. Identify opportunities to deliver business value and determine the next steps for piloting prioritized scenarios.

AI Governance Essentials

Understand the importance of responsible AI and its governance, perform an online assessment of current organizational AI maturity, and develop a roadmap of next steps.

Accelerate your deployment

Activate Copilot

Understand the value proposition of Copilot, the core features, the architecture and how the solution is administered. Learn how to configure and setup Copilot with your CRM or ERP system.

AI Agent Pilot

Work with Microsoft experts to design and pilot an Agent solution for your chosen scenario. Prove the business and technical value of the solution and understand the next steps for moving beyond pilot.

AI Agent Activation

Work with Microsoft experts to plan and validate the deployment of an Agent solution into production for your chosen scenario, including validation of technical readiness, adoption plans and governance controls.

Optimize your solution

AI Adoption Foundations

Learn how to drive change and sustain adoption based on current strengths and opportunities. Understand how change impacts relevant business processes and personas and leave with a tailored AI adoption plan.

AI Operation Essentials

Gain insights into the essential aspects of AI operations, ensuring that your team is well-equipped to handle the complexities of AI lifecycle management, data governance, infrastructure considerations, and more.

AI Agent Optimization

Work with Microsoft experts to accelerate the business value of Agents. Gain insights into the adoption and impact of existing Agents, learn about the latest product roadmap, and identify new scenarios to deliver increased value.